

Quality Policy



The objective of Lisnabrin Engineering Ltd is to offer high quality fixturing, prototypes, CNC milling and wire EDM. We have a highly skilled and highly motivated team of toolmakers and engineers which are dedicated to completing any job, large or small within the specified time frame.

In order to achieve this objective, the company will maintain an effective and efficient Quality Management System based upon the requirements of ISO 9001:2015 and ISO 13485:2016.

In particular, the company will:

- Employ excellent engineers who are on twenty four hour call if required.
- Monitor and measure the effectiveness of its business processes and objectives through Management Reviews and the Internal Audit Process.
- Monitor customer satisfaction and set objectives for continual improvement OR proactively seek feedback from customers on how well its products / services meet their requirements.
- Analyse the causes of any complain or problem and take appropriate action prevent recurrence.
- Select and work closely with suppliers who enable the company to create and deliver a reliable performance.
- Recruit employees who are customer focused and support them with appropriate training and systems to ensure their competence always meets the company's requirements.
- Provide a work environment that promotes the well-being of its employees and encourages positive teamwork.
- Encourage all employees to identify problems and makes suggestion improve all aspect of the company's products / service and business processes.
- Ensure that all employees are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System.
- Ensure that Lisnabrin Engineering Ltd complies with all necessary regulatory and legal requirements.
- Ensure the Quality Policy is reviewed periodically for continued suitability.

The continual improvement of the effectiveness of the company's Quality Management System is fundamental to the success of its business and must be supported by all employees as an integral part of their daily work.

Signed on behalf of Lisnabrin Engineering Ltd

Signed:

Date:

Steve Martin, Managing Director
